



## Reset/Forgot your password

If you have forgotten your password to access the platform this article shows you how to reset it.

If you are having trouble logging in and may have forgotten your password, don't worry here is how you can reset it.

1. Click on the **Reset my Password** button below to begin the process. You will then be asked to enter your email address. This is usually your school email address that you use to access Ubuntu Learning.

[Reset My Password](#)

A screenshot of the 'Reset Password' form on the CONNECT RP platform. The form is centered on a light gray background. It has a title 'Reset Password' and an 'Email Address' field containing 'youremail@yourschool.com'. Below the field is a red 'Send Me Instructions' button. At the bottom, there are two links: 'Log In with a School Account' and 'Create an Account'.

1. Once you enter your email click the Send Me Instructions button. You will get a confirmation to say that an email is sent to reset your password. You now need to check your email inbox to continue.

A screenshot of the 'Log In to UbuntuLearning | Connect RP' form. The form is centered on a light gray background. It has a title 'Log In to UbuntuLearning | Connect RP' and a blue notification box that says 'You will receive an email with instructions on how to reset your password in a few minutes.' Below the notification are two input fields: 'Email Address' and 'Password'. At the bottom, there is a red 'Log In' button and a link for 'Forgot Password?'

2. The email will contain a link to Change my Password, go ahead and click on this link to enter a new password.



## Reset Password

Hello owen@

Someone has requested a link to change your password at UbuntuLearning | Connect RP.  
You can do this through the link below.

[Change my Password](#)

If you didn't request this, please ignore this email.

Your password won't change until you access the link above and create a new one.

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3. Enter your new password and click the Reset Password button.

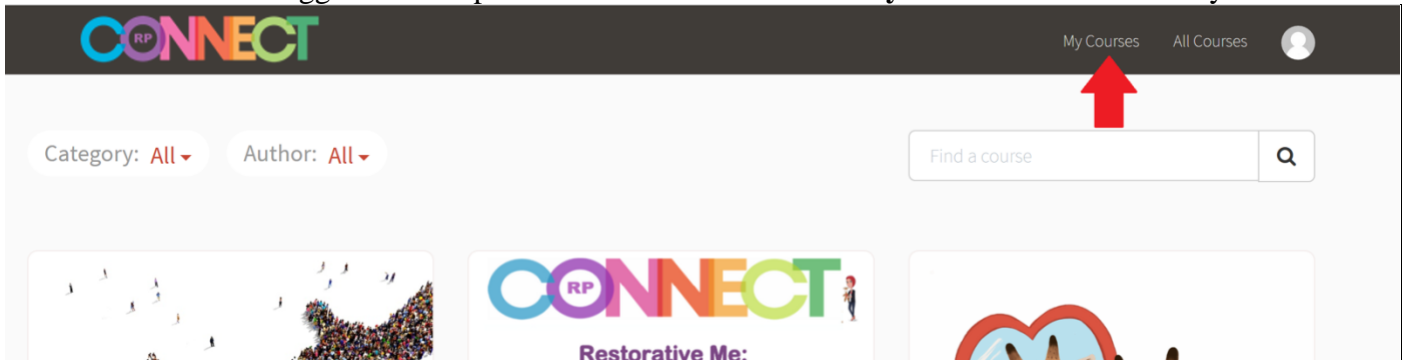


### Change Your Password

[Reset Password](#)



4. You are now logged into the platform and can click on the **My Courses** link to access your courses



If you experience any difficulties please contact us directly at [support@connectrp.ie](mailto:support@connectrp.ie)